

## **Robin Hill Farm Cottages**

### **Privacy Policy**

This page explains how Robin Hill Farm Cottages uses any information you give to us, and the ways in which we protect your privacy. We are committed to protecting your privacy in accordance with the Data Protection Act 1998.

**Under the Data Protection Act**, we have a legal duty to protect any information we collect from you. We take appropriate security measures to safeguard your data and apply security standards & controls to prevent any un-authorised access to it.

**When you visit this website**, your IP address, browser and version, operating system and the site you came from are stored in a log file. This information is only used for statistical purposes to help improve this site. Log files do not contain any personal information

**How we use cookies:** A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about webpage traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

We do not use cookies for collecting personal information and we will not collect any information about you except that required for administration of the web server.

Overall, cookies help us provide you with a better website by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

**If you send us an e-mail message or complete an on-line form**, we will use your e-mail/postal address and any information you provide to deal with and respond to your query or comments.

**We may collect information that you give to us via the booking form, surveys, competitions or questionnaires.** Whenever we do this we will inform you of what your information will be used for and to whom it will be disclosed. We may share non-personal statistical, or summary information with organisations working in partnership with us, such as our booking agent or as required by the local council to meet planning permission requirements regarding letting period.

**This privacy statement applies only to websites belonging to and operated by Robin Hill Farm Cottages.** We are not responsible for the content or privacy practices of third party web sites that may be linked to our web pages.